



What Does Fully Integrated Property Factoring Software for Housing Associations Look Like?

Why are organisations still continuing to 'get by', when they don't have to?

A guide for housing associations from the team at CPL Software



CPL SOFTWARE

PARTNERS TO PROPERTY FACTORS & BLOCK MANAGERS



It allows you to access to all information when you need it in one place

The situation....

We're aware of the use of spreadsheets, and outdated methods of managing property factoring in housing associations.

But what we don't know the answer to, is why are the boards, and teams who work in housing associations continuing to 'get by' with such outdated modes of working?

s
o
l
u
t
i
o
n

A fully integrated software solution for property factoring exists and it looks like having a dashboard with everything accessible to all who need it at the click of a mouse.



Every team, every department, every customer, every supplier can access what they need when they need it. This is essential for governance and ensuring your assets are protected.

It automates time-stealing manual processes

The situation...

Manual processes in the office are often laborious, time-consuming, time-wasting, stressful, and open to human error.

Yet, many housing associations continue to employ manual processes and methods for property factoring functions.

S A fully integrated property factoring software solution will
O automate, and iron out the crinkles caused by time-stealing
I manual processes.

u Processes become efficient, and effortless
t because the software does it for you. All you
i need to do is make sure the software works
o for you.

n



It has customer-service centred processes and services

The situation....

Your organisation is laser focused on providing the best services for customers, which includes robust protection and care for their homes – your assets.

But the property factoring function is not so laser focused, and can't keep up with your high standards, goals, and commitments.

S
O
I
U
T
I
O
N

When your software, or digital strategy includes a focus on property factoring, the software you work with meets your exacting standard of customer focused output.

A software solution for property factoring isn't an after-thought, it's a proactive approach to laser focused customer, and asset protection and care.



It takes care of finance and governance information to keep you on the straight and narrow

The situation...

Your organisation needs to be more transparent, could have better and easier access to information, needs a way to track property factoring financial data, and generally has to be more on top of financial and regulatory procedures and processes.

S When data and information is held together in one place, it's easy to access by all who need it, including financial information that is crucial to the ongoing successful delivery of a people-centred housing association.

U When notifications, calendars and reminders are automated, people aren't being solely relied upon to remember, action and implement.

O
n A fully integrated solution will do all of this for you.



It has been built by industry experts who are a friendly, knowledgeable team to train and work alongside you

The situation....

All Housing Management Systems are not built to properly look after the property factoring function within a housing association. It's an after-thought, rather than a focus.

And yet, without a dedicated property factoring function, a housing association's assets will fall into disrepair, and could end up costing the organisation more than they bargained for.

S
O
|
u
t
i
o
n

A fully integrated property factoring software solution will deliver everything it has to, in order to manage, and deliver the right kind of asset protection and customer service that is wanted and needed by housing associations.

It is an investment in asset protection and the future of the organisation and its customer's homes.



We deliver full circle property factoring software solutions for you and your customers.

To find out more, please get in touch with us today.



CPL SOFTWARE

PARTNERS TO PROPERTY FACTORS
& BLOCK MANAGERS

For all of your property factoring software solutions please contact:

crawford.burns@cplsoftware.com

0345 646 0240



Blockworx is the app and portal that automates your repairs and maintenance.



The INSPCT app brings your reporting online and automates the process, for more efficient and professional reports and information.