



Automating the Handover Process in Your Housing Association

A Guide for Housing Associations by CPL Software



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PARTNERS TO PROPERTY FACTORS
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How are you managing the handover process now?

Is your handover process a piece of cake, or more of a headache?

- Are you using spreadsheets to manage handovers?
- Are you using multiple spreadsheets to manage handovers?
- Are these spreadsheets helping or hindering?

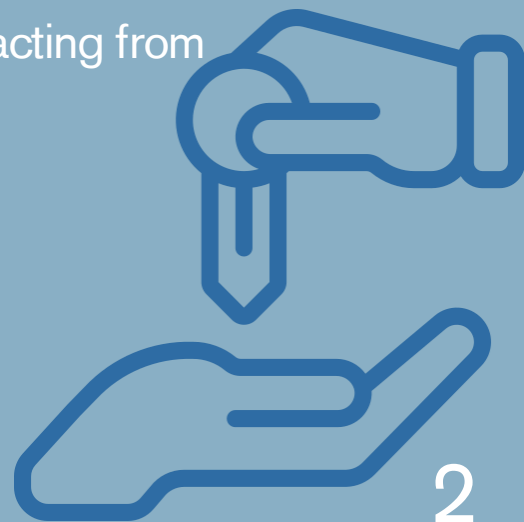


What problems arise because of your current process?

With poor processes comes avoidable mistakes, mistakes that will cost your organisation time and money and could be avoided.

But what specific problems might arise because of your current handover process?

- How much time do you spend fixing mistakes?
- What mistakes are caused my human error?
- Are errors being picked up by customers?
- Are mistakes causing complaints?
- Are errors creating more work and detracting from other tasks?

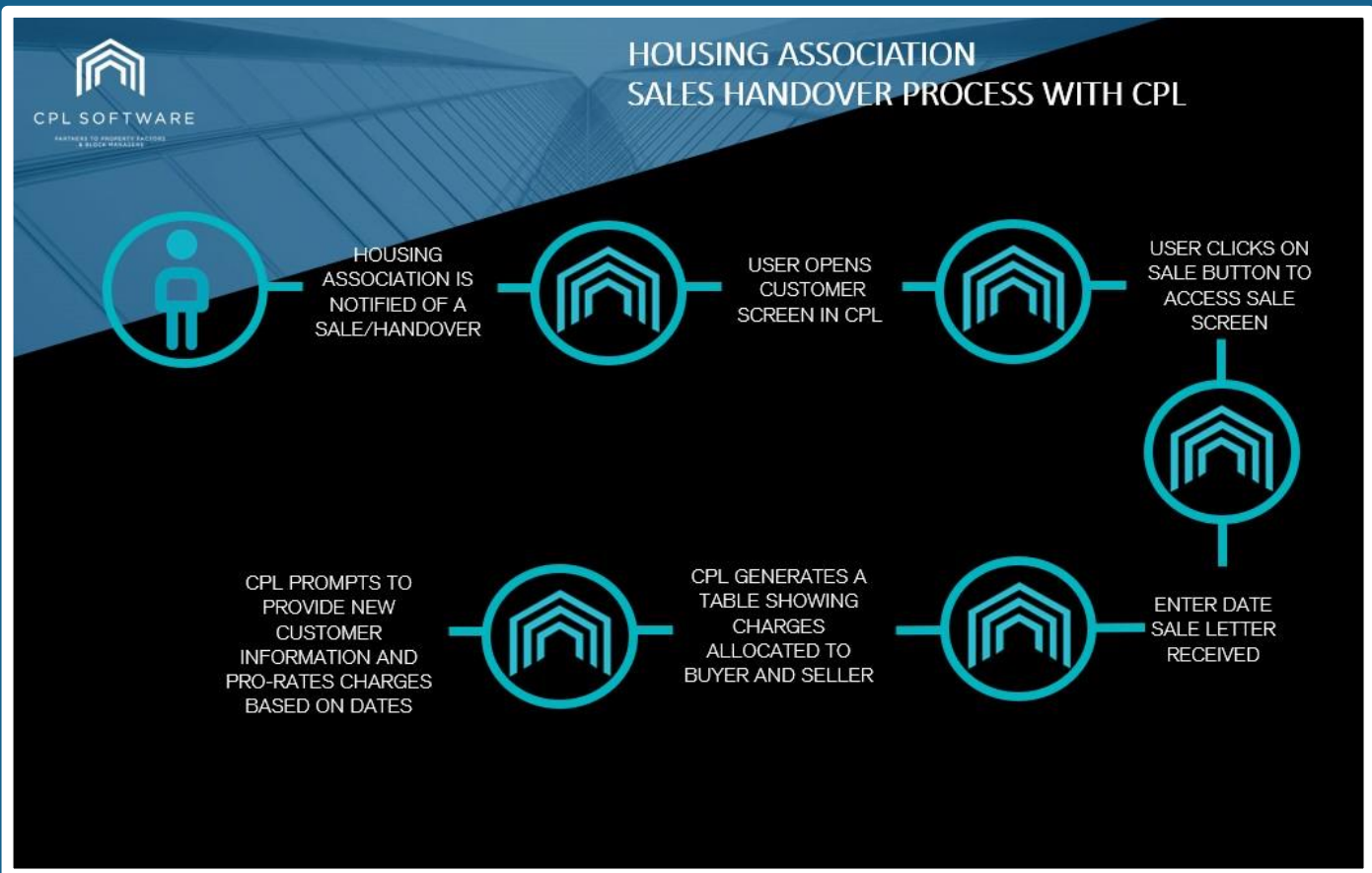




How could you be managing the handover process?

Automating the entire handover process is the most efficient solution to reduce errors.

Implement a better system within your current process



Who can change it?

Who has the influence to change the situation and make it better?

- Who would benefit from the change, and how can they influence the decision to change?
- Who is stopping it from changing ?
- Who is the decision maker and do they know about the problems?
- Who can lead on the change?
- Who will benefit most from the changes?



We deliver full circle property factoring software solutions for your organisation, and your customers.

To find out more, please get in touch with us today.

For your Housing Association's property factoring software solutions please contact:

thomas.beswick@cplsoftware.com

M: 07377 297 237

T: 0345 646 0240



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CPL Software offer property factoring specific software solutions for Housing Associations.



Blockworx is the app and portal that automates your repairs and maintenance.



The INSPCT app brings your reporting online and automates the process, for more efficient and professional reports and information.